

January 2022



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# DerivativeEDGE<sup>®</sup>

Jan 2022 Access and Identity Management Re-Architecture FAQ

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## January 2022 Access and Identity Management Re-Architecture FAQ

### What's Going On?

Derivative Path takes the security of your data seriously. As part of our continuing efforts to provide best-in-class security to the DerivativeEDGE platform we are introducing user authentication through Auth0 in January 2022.

Most of these changes will be transparent to platform users; however, several key changes will impact users:

- MFA (multi-factor authentication) will be required to access the platform
- The usage of non- email addresses for user-names will no longer be supported
- There will be a one-time setup when logging into your account the first time after the transition

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### Why are these changes being made?

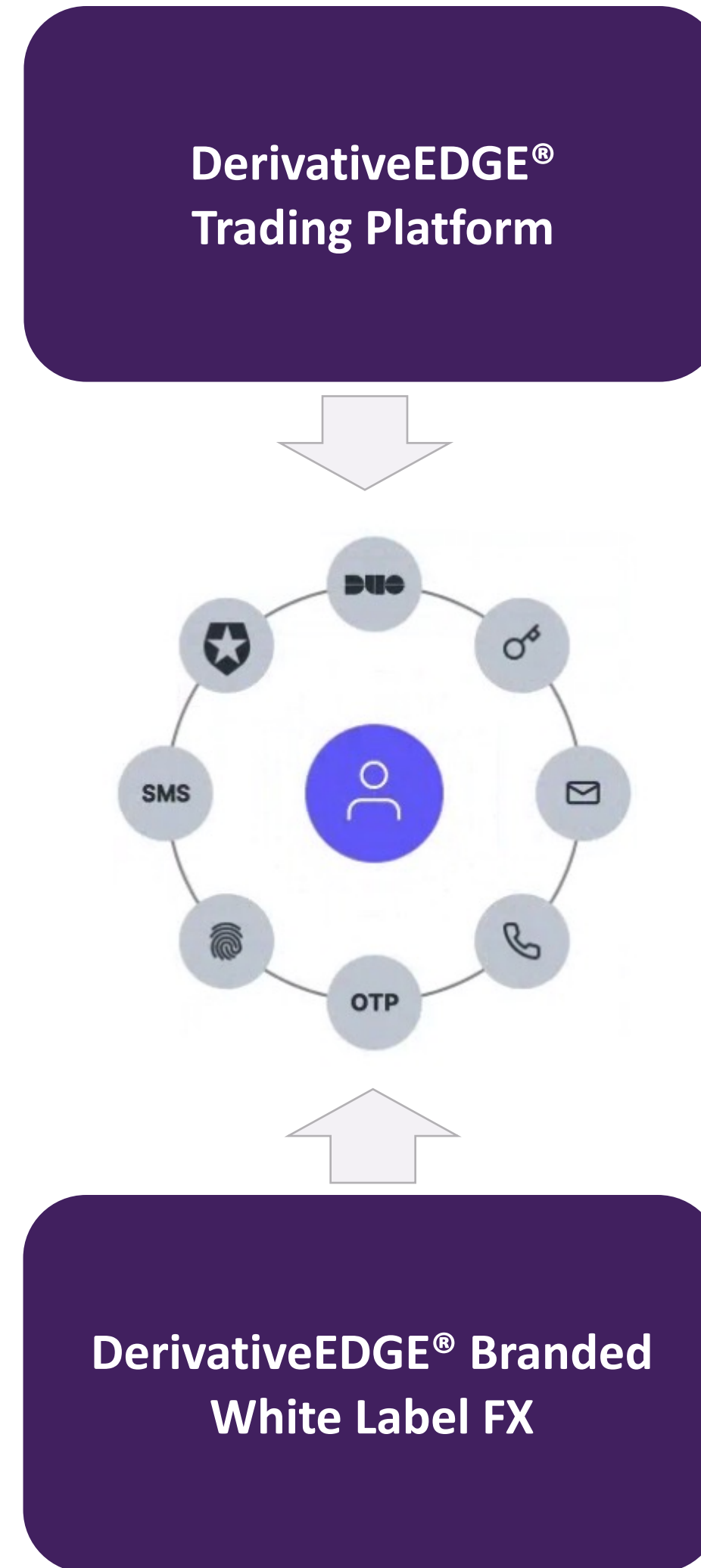
- Information security remains of the utmost importance to Derivative Path. The security landscape is constantly-shifting and these measures are designed to ensure the strictest safety of your data.
- The use of multi-factor security, password complexity algorithms and other protections are now considered standard protections in today's Access and Identity Management systems.

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Access and Identity Management through Auth0

## AIM is moving to Auth0

- **Auth0 is a Cloud-based Industry-leading solution** to managing user authentication
- **Customizable, extensible framework** supporting MFA, SSO (single sign on), universal login and other features
- **Heavily adopted** by the financial, insurance, and healthcare industries



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## Access and Identity Management through Auth0

### How does this impact me as a user?

- Users will need to download one of the below authenticators on their smartphone.
  - Guardian [[Android](#), [iOS](#)]
  - Google Authenticator [[Android](#), [iOS](#)]
  - Authy [[Android](#), [iOS](#)]
  - Microsoft [[Android](#), [iOS](#)]
  
- The first time you log into EDGE after the transition, there will be a **one-time setup** to link the authenticator of your choice to your profile.
  
- You will continue to use your current email and password to log in. For some users, they will be asked to change their passwords in the initial setup.



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## FAQ

### Frequently Asked Questions

- Who do I contact for **support** if I have issues?

Please contact [support@derivativepath.com](mailto:support@derivativepath.com) for any log-in related assistance.

- What if I **lose** or **replace** my phone which has my authenticator app for MFA?

Derivative Path Support (or your internal AIM group if configured) can reset your MFA allowing you to re-enable it.

- Is there an advantage between Google Authenticator and Auth0 Guardian?

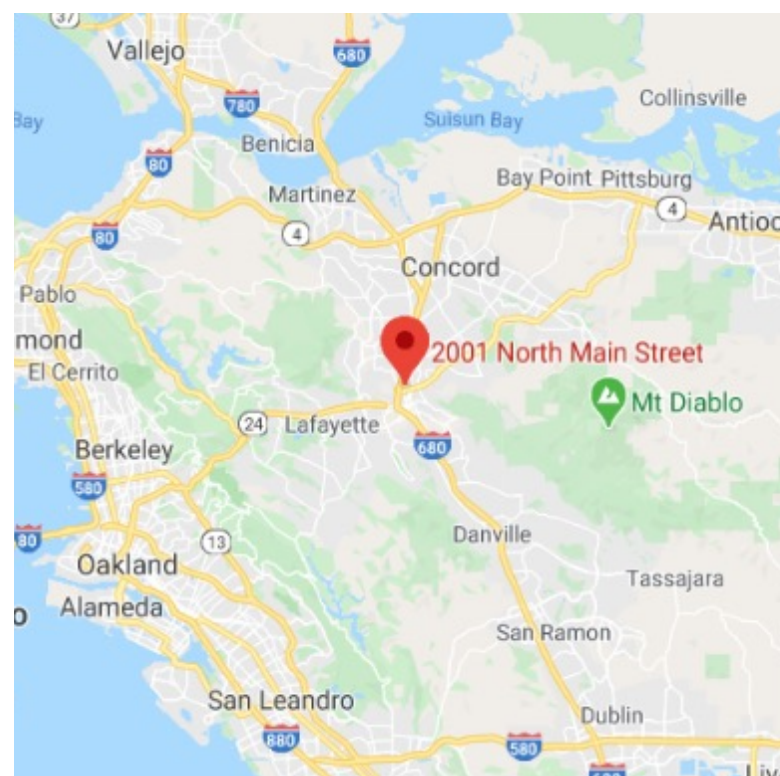
Google Authenticator requires the app to be open on your phone and you key in a numeric code. Auth0 Guardian can send push notifications which some users may find easier to use.

- My **Information Security group** is asking if **SSO** will be enabled?

SSO is on the product roadmap for 2022 but will not be enabled with the initial conversion.

# Disclosures

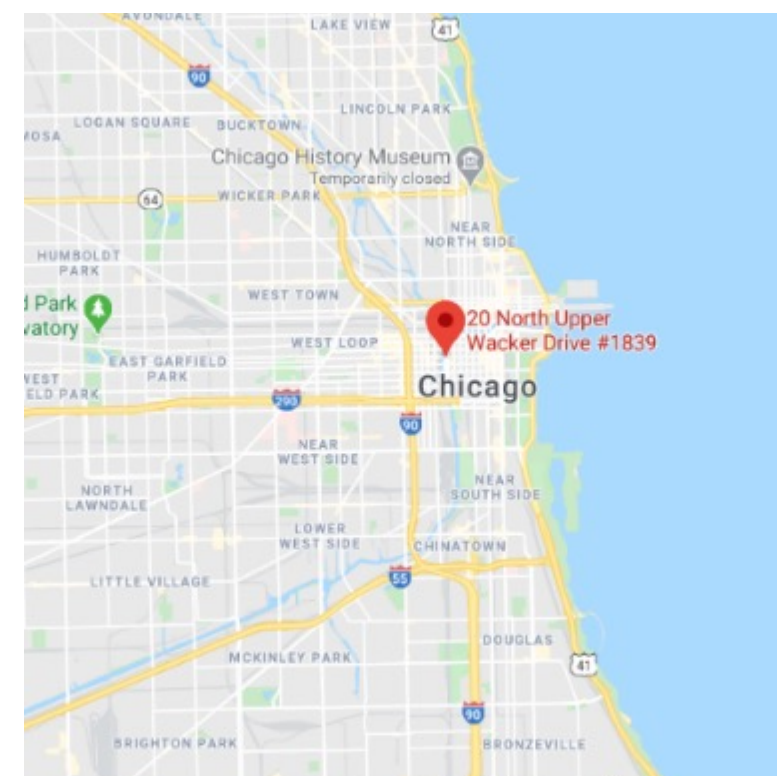
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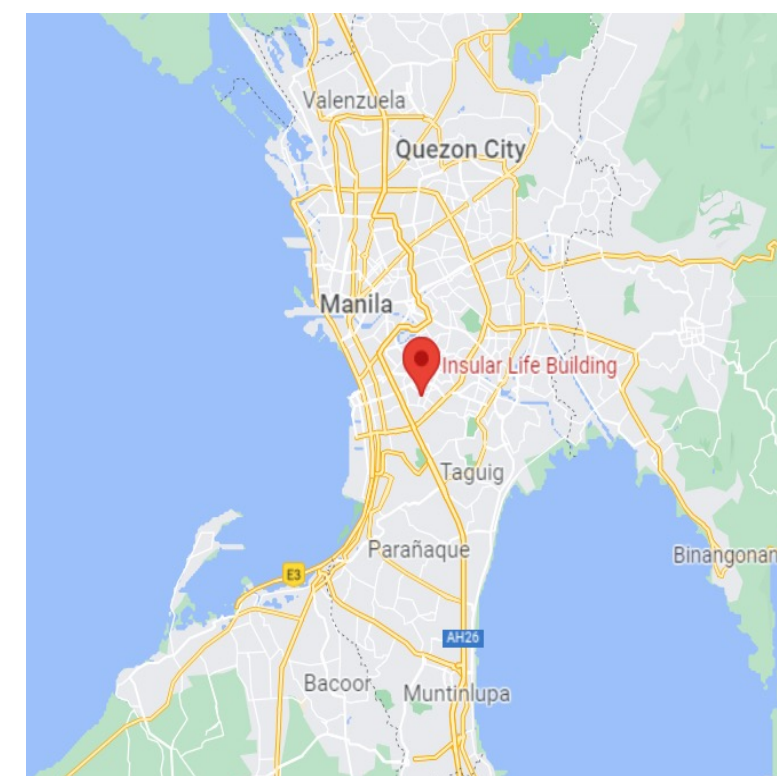
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