



Google Authenticator



Access and Identity Management through Auth0

Google Authenticator Instructions

Here's how to set it up:

The first time you log into EDGE after the transition, there will be a **one-time setup** to link the authenticator of your choice to your profile.

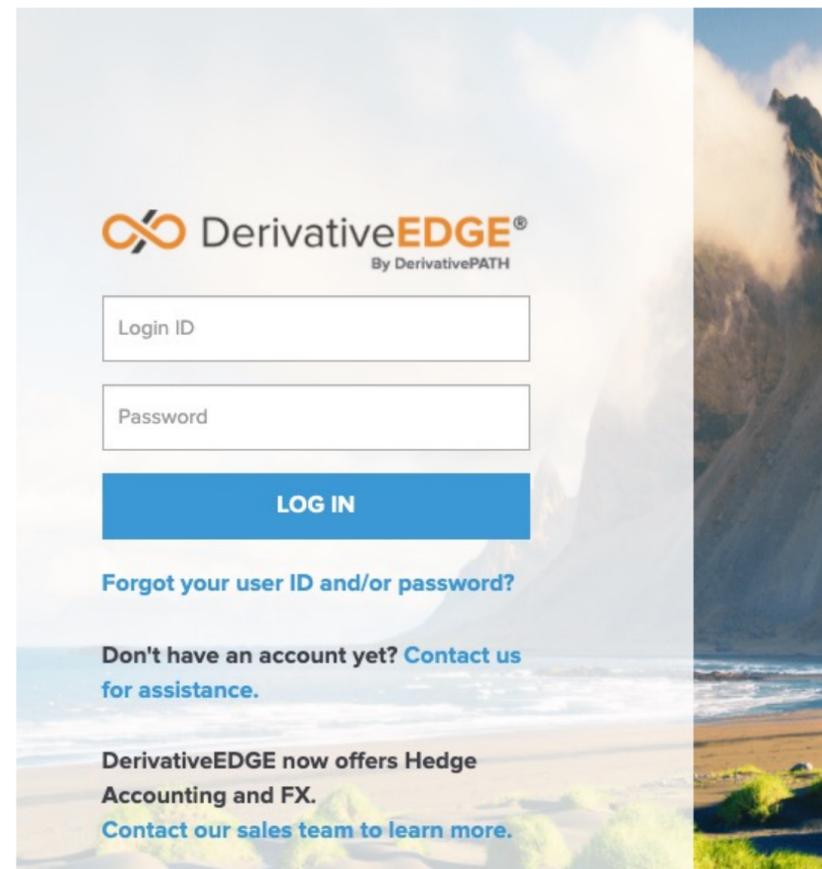
- Download the **Google Authenticator App**

Download from either the **Apple App Store** [iOS] or the **Android Google Play Store** [Android]. It's free.

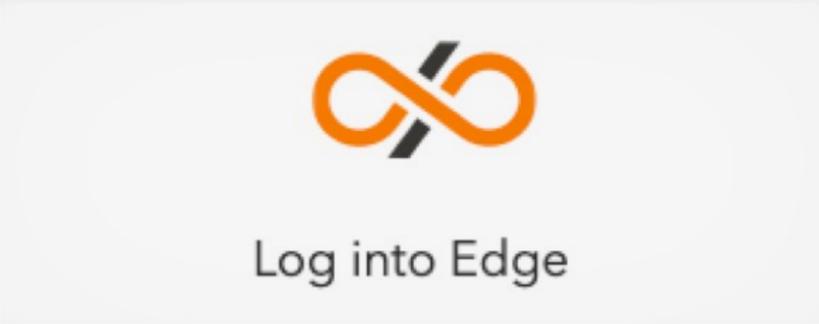


- Next, **Log in to EDGE** using your e-mail address and password.

You will continue to use your current email and password to log in. For some users, they will be asked to change their passwords in the initial setup.



- Upon logging in, you will be taken to the authenticator selection screen. For Google Authenticator, click the “I’d rather use Google Authenticator” below.



Download Auth0 Guardian for free:



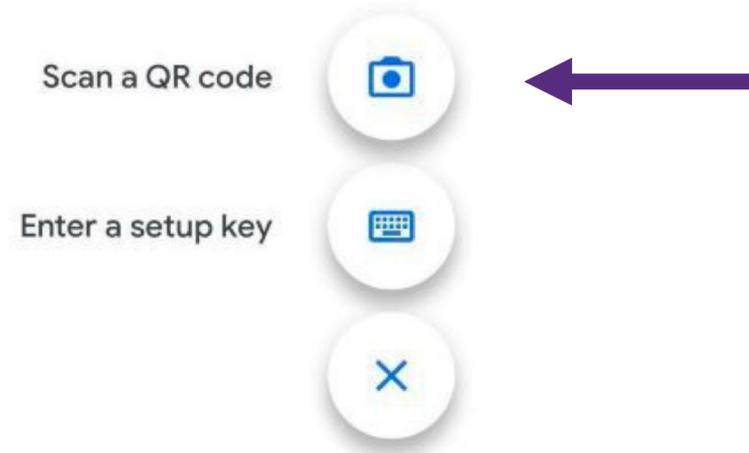
I've already downloaded it



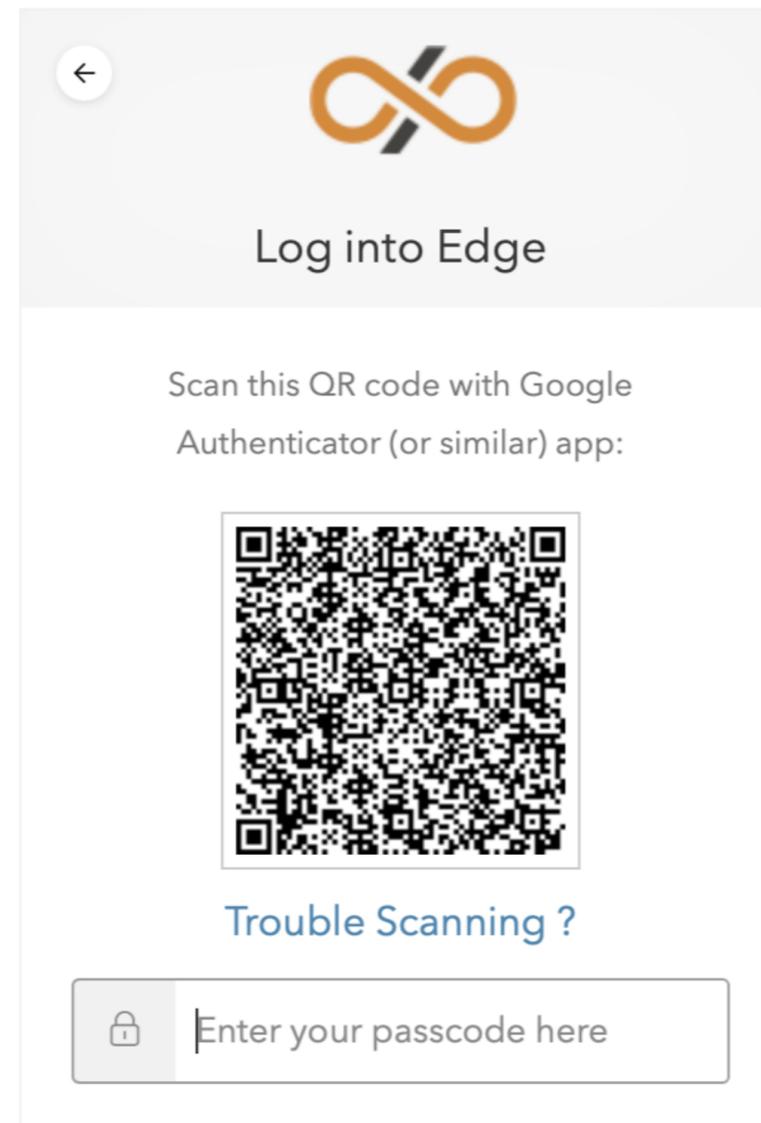
- Open the Google Authenticator app on your phone and tap the plus button



- From there, select “Scan a QR code” and scan the EDGE QR code with your phone’s camera. This will automatically add the EDGE account to your authenticator app.



- Once you have scanned the code, back on EDGE, you will enter the six-digit code that appears on your app, where it says, “Enter your passcode here”
- If you can’t scan a QR code or the app won’t open correctly, click, “**Trouble Scanning?**”



- EDGE will provide you with a setup key. Go to the app and use the “Enter a setup key” option and enter it manually instead of pointing your phone at the QR code on your computer screen to verify Google Authenticator's connection with your account.

- Upon entering the code, via scanning or manual entry, you will be taken to a screen that has your recovery code. This is in case you lose your phone, or the authenticator app gets deleted. Write this down and remember to save EDGE’s backup code somewhere safe, then click “I have safely recorded this code.”

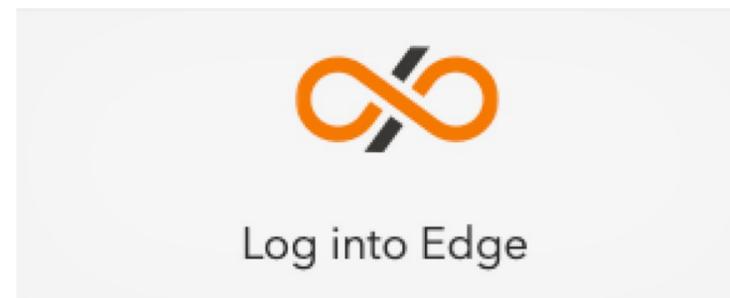
- Finally, you will receive a confirmation page that the authenticator setup is complete. Click Continue

Account
DerivativeEDGE

Key
abcdefghijklmnop

Time based ▾

Add



In the event that you need to login without your device you'll need a recovery code. Take a note and keep this somewhere safe:

N9WR - 4ESP - ZR5F - B47J - WBX8 - 1NZX

I have safely recorded this code



Hot Tip

- The **next time you login to EDGE**, you will again be asked for the six-digit authentication code from your app. After providing, be sure to check the “**Remember this browser**” box when you login and EDGE will remember your browser for 30 days before prompting you for the code again.

Log into Edge

Get a verification code from the Google Authenticator (or similar) app:

Remember this browser

Lost your device? [Use the recovery code](#)

[>](#)

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January 2022 Access and Identity Management Re-Architecture FAQ

Why are these changes being made?

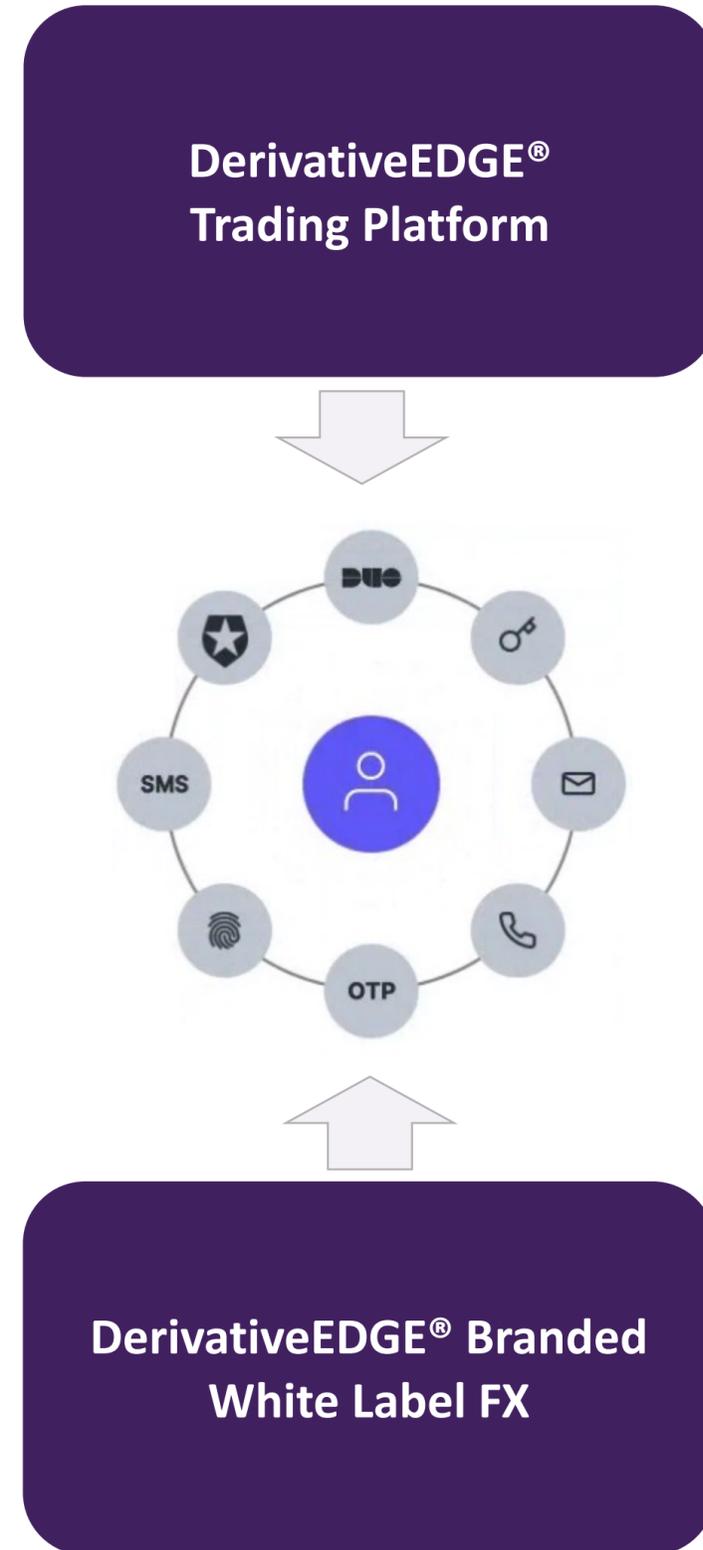
- Information security remains of the utmost importance to Derivative Path. The security landscape is constantly-shifting and these measures are designed to ensure the strictest safety of your data.
- The use of multi-factor security, password complexity algorithms and other protections are now considered standard protections in today's Access and Identity Management systems.

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Access and Identity Management through Auth0

AIM is moving to Auth0

- **Auth0 is a Cloud-based Industry-leading solution** to managing user authentication
- **Customizable, extensible framework** supporting MFA, SSO (single sign on), universal login and other features
- **Heavily adopted** by the financial, insurance, and healthcare industries



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FAQ

Frequently Asked Questions

- Who do I contact for **support** if I have issues?

Please contact support@derivativepath.com for any log-in related assistance.

- What if I **lose** or **replace** my phone which has my authenticator app for MFA?

Derivative Path Support (or your internal AIM group if configured) can reset your MFA allowing you to re-enable it.

- Is there an advantage between Google Authenticator and Auth0 Guardian?

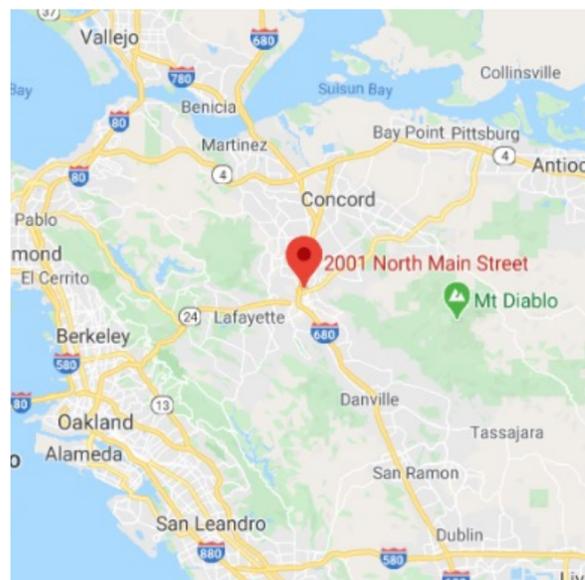
Google Authenticator requires the app to be open on your phone and you key in a numeric code. Auth0 Guardian can send push notifications which some users may find easier to use.

- My **Information Security group** is asking if **SSO** will be enabled?

SSO is on the product roadmap for 2022 but will not be enabled with the initial conversion.

Disclosures

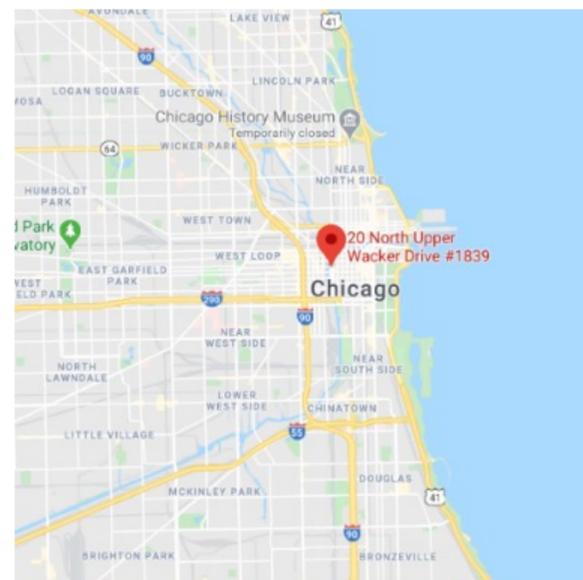
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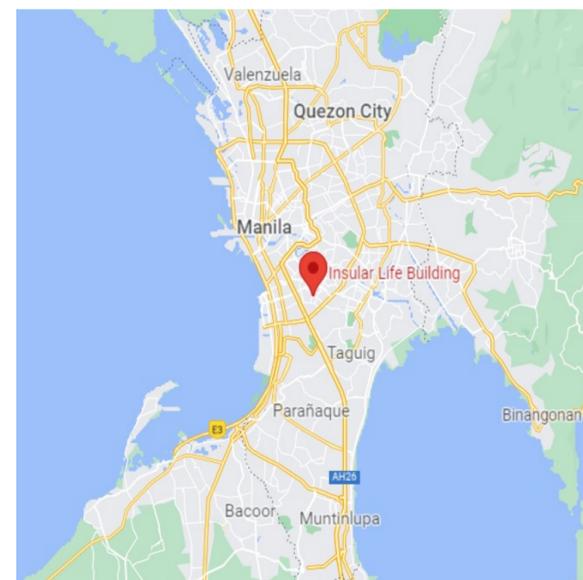
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